



Terms & Conditions

By placing an order with Green Billing, you confirm that you are in agreement with and bound by the terms and conditions below.

Definitions:

The Client: The company or individual requesting the services of Green Billing.

Green Billing: Staff, managers, developers, designers, copywriters, and subcontractors paid by Green Billing.

General

Green Billing will carry out work only where an agreement is provided by Purchase Order from the Client. The agreement is between Green Billing and the Client and not subject to any Terms and Conditions that the Client may have with any other 3rd party. For example, where Green Billing is a supplier to the Client and the Client has been engaged by a 3rd party to develop a Web Site or Application.

Website Design & Application Development

Every endeavor will be made to ensure that the website and/or application and any scripts or programs are free of errors.

Any additions to the brief will be carried out by Green Billing only if agreed by both parties in writing and subject to hourly/daily rates stated in this document. All additions to the original brief should be submitted via email with a Purchase Order.

The Client agrees to make available as soon as is reasonably possible to Green Billing all materials required to complete the project.

Green Billing and the Client should work together to complete the project in a timely manner. Green Billing agrees to work expeditiously to complete the project to the agreed timeline.

Database, Application and E-Commerce Development

Where applications or sites are developed on servers not recommended by Green Billing, the Client should provide or seek any information, additional software, support or co-operation pertaining to the server required in order for the application to be correctly developed. Where large applications are to be developed, it is the Clients responsibility to provide a suitable testing environment.

The Client is expected to test fully any application or programming relating to a site developed by Green Billing before being made generally available for use. Where "bugs", errors or other issues are found



after the site is live, Green Billing will correct these issues to meet the standards of function outlined in the brief for a warranty period of 30 days from the Go Live date.

After the warranty period of 30 days, maintenance of the site will be charged at the normal daily/hourly rate.

Payments

Payments should be made promptly based on the agreed schedule. Please pay on time. All payments will be made in AU \$ funds unless agreed upon in writing by both parties.

For all development work done on a Time & Materials basis:

- Work will be invoiced on a weekly basis and payment due 21 days from date of Invoice
- All invoices paid on or before the due date will receive a 10% discount.

For all development work done on a Fixed Price basis:

- 40% due on start of project
- 30% due on completion of interim milestone (to be agreed between Green Billing and the Client)
- 30% due on delivery of complete solution.

Payments can be made via Commonwealth Bank to Green Billing (BSB# 062 258 AC# 1090 5255)

Rates

Current rates for development work are as follows:

Daily: \$800, Hourly: \$100 (Current as of June 2011.)

Compatibility

Green Billing will endeavor to ensure that any developed/designed site or application will function correctly on the server it is initially installed in and, in the case of a Web Site that it will function correctly when viewed with the following browsers: Firefox 2.0+, Internet Explorer 7+, Safari (Windows and Mac)

Green Billing can offer no guarantees of correct function with browsers other than those listed above unless specifically outlined in the project brief.

Any fixes to the supported browsers listed that are of a later version number than publicly available upon Go Live of the project will be charged at the normal daily/hourly rate.